**Summary**

Highly-motivated Operations Manager focused on increasing revenue and minimizing expense. Able to embrace and uphold new company design, detail oriented, positive motivator. Effective in building and leading goal-driven teams.

**Highlights**

* Strong ability to multi-task while maintaining focus
* Excellent product purchasing and organizational skills
* Efficiently able to build and lead teams by delegation and example
* Adaptable to any situation; highly dependable in fast paced environments
* Familiar with P&L statements, scheduling, inventory, budgeting and improvement plans

**Professional Experience**

**Operations Manager** *June 2019 - Present* **First Watch** — *Denver, CO*

* Control, maintain and monitor daily inventory
* Initiated modifications to seasonal operational procedures
* Actively involved in the recruiting, scheduling, training and coaching process
* Plan and coordinate new operation strategies with staff on regular basis
* Consistently improving employee performance through demonstration and evaluation

**General Manager** *Nov 2015 - Apr 2019*

**Que Bueno Bar & Grille** — *Denver, CO*

* Exceeded sales goals for forty consecutive months
* Managed multiple restaurants within the company
* Increased sales over twenty-five percent in first year
* Resourceful to solve any guest or employee concerns
* Utilized each employee’s strengths for best position placement

**General Manager** *Mar 2014 - Oct 2015*

**Which Wich Sandwiches** — *Aurora, CO*

* Regulated and complied with all OSHA standards
* Submitted weekly payroll and end of day feedback
* Ordered, received and maintained weekly inventory
* Quickly fixed any mechanical, electrical or plumbing issues
* Professionally, respectfully and swiftly handled all interpersonal conflicts

**Education**

**Johnson & Wales University** *Completed May 2009*

* Bachelor of Science in Food Service Management
* Associate of Science in Culinary Arts

**Johnson & Wales University** *To Be Completed March 2021*

***Proficiencies include*:** *Hotschedules, Aloha POS & Configuration, Micros, Microsoft Excel, Microsoft Word*

***Technical Languages:*** *Javascript,*